



Terms of Use

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You should safeguard your personal data, including personal and commercial email accounts, to prevent such information from being stolen by culprits and cause losses by:

- Setting proper passwords and changing them regularly;
- Not using computers prone to attack by hackers to log in email account, or using instant messaging software or to carry out other operations involving sensitive data; or
- Not downloading attachments of suspicious origin or nature;

Website Security and Virus

You should be aware that, in general, information sent through the Internet is not secured. Email services that may be provided through the platforms generally are not encrypted and do not provide a secure and private means of communication with us. Certain services offered on the platforms do provide a secure means to communicate with us, and you will be advised when you are using such a service. While ZA Broker may provide those technologies and use other reasonable precautions to protect confidential information and provide suitable security, we cannot guarantee that information transmitted through the Internet is secure, or that such transmissions will be free from delay, interruption, interception or error. To protect your own privacy, confidential and/or personal information should only be communicated via email when you are advised that you are using a secure mechanism. We cannot guarantee or warrant that any part of the platforms, including files available for download, are free of viruses or other harmful code. It is your responsibility to take appropriate precautions, such as use of an anti-virus software package, to protect your computer hardware and software.



Security

The customer is responsible for maintaining the confidentiality of his user name and user password as well as for all activities that occur from their use. ZA Broker is entitled to accept user's instructions given via his user name and user password as valid and binding without the need for further inquiry or investigation even if User can prove that the instructions were not sent by him/her or sent without his/her authority. ZA Broker is entitled, at its discretion, to seek user's confirmation offline or require other additional authentication processes or methods, on any of his instructions as and when it so deems fit. User agrees that ZA Broker is not liable for any damage or loss resulting from any breach of security arising from user's failure to keep confidential his user name and user password and user shall defend, indemnify and hold ZA Broker harmless against all liability, loss, damage or costs and expenses arising or resulting from such access or use of the secured site. User must notify ZA Broker when he becomes aware of any loss or theft or unauthorized use of either his user name and/or user password and he shall give such details and assistance to ZA Broker as may reasonably be required. In such a case or if user desires to change his password or if user forgets his/her password, user can change his user name and/or user password on the secured site. However, until the change is effected, user shall be liable for all transactions carried out by the use of the user name and/or user password on the secured site. Where there is inaccurate information in user's account balances, or transaction history is detected or where there is any transaction occurring which user has not authorized, user must immediately inform ZA Broker failing which neither ZA Broker nor any of its officers, employees, or affiliates is to be liable to user or any third party. ZA Broker reserves the right to block access to the secured site at any time for any reason. ZA Broker may require the use of encryption technology for certain transactions as a means of security. In such an event, ZA Broker has the right to require user to use such technology, at user's costs, in accessing and using the secured site.

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